

Q. How does your profession or area show commitment to demonstrating the Health Centre's Patient Declaration of Values?

SJHC Critical Care Response Team: Rapid Evaluation and Acute Care Team

Taking pride in Upholding Patient Declaration of Values

CARING

PARTNERING with you in your care

Involving you and your FAMILY in your care

Being informed about your CARE

QUALITY care

REACT, St Joseph's interprofessional Critical Care Response Team provides urgent 24/7 service to our patients. The following situation demonstrates REACT's commitment to upholding our patients' values.

REACT was called to see an elderly man with increased respiratory distress and oxygen requirements. REACT assessed the patient, and followed up with CXR and blood work. It was decided his deterioration was most likely from CHF and aspiration. While treating him, REACT had a discussion with the patient and his two sons about philosophy of care ([Partnering & Family](#)). The patient was quite lucid and made a clear decision that he would not want CPR, intubation or ICU admission. During the shift and the next day, REACT continued to follow up the patient for response to treatment, to provide support, and to update the patient and his sons ([Care & Caring](#)). Fortunately, the patient improved with our intervention and REACT may have saved him from unwanted interventions in the future.

The patient and the sons were very grateful to all the staff and had the following to say ([Quality](#))

St Joseph's Rapid Response Team appears at the scene of crisis in no time at all, assesses the situation and begins a course of treatment, with minimum disruption to the patient all while keeping the family informed and showing a respect that is rare today.



Our Commitment: Putting Patients First by building genuine partnerships with patients and family members.