

St. Joseph's Health Centre's 2008 Annual Community Meeting

Summary of highlights from the meeting held October 2, 2008:

Where St. Joseph's Health Centre has been and where we are going in the future:

- [Click here to view St. Joseph's Health Centre's 2007-2008 Annual Report.](#) As part of the Health Centre's Green Strategy the Annual Report will not be printed and is instead available in electronic copy on our website.
- We have a new Strategic Plan that will take us from 2008 – 2011. Last year a lot of work was put into developing the plan to identify where we were and where we want to go. Through the process we received information from over 1,000 people. What we think will make us most successful is if we:
 - Put Patients First
 - Enhance the Health of the Communities we Serve
 - Inspire Our People
 - Create a Culture of Inquiry and Innovation
 - Use Resources Wisely[Click here for more information on our Strategic Plan.](#)

Putting Patients First

- The Ministry of Health and Long-Term Care made reporting of C. difficile rates mandatory and SJHC has done that by posting the information on our website. All staff is strongly committed to reducing the number of Hospital Acquired Infections. We have done work to understand and implement best practices in the Health Centre.
[Click here to view our monthly C. difficile rates.](#)
[Click here to view St. Joseph's Quarterly Corporate Scorecard.](#)

Inspire Our People

- In October we are having our first Interprofessional Education week to show the skill development that goes on in the Health Centre and to help the community understand the collaborative environment we foster here.
[Click here to learn more about this exciting Interprofessional Education event.](#)
- In compliance with provincial legislations our property will be 100% smoke-free beginning October 6, 2008. In 2006 a SJHC working group recommended a phased in approach by making five designated smoking areas for phase one and going smoke-free for phase two. We will support our patients, families and staff with information about smoking cessation aids through this process.
[Click here for more information about our Smoke-Free Environment.](#)

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Enhance the Health of the Communities that we Serve:

- Rick Edwards, Director of SJHC's Community Engagement and Urban Health department discussed the Health Equity plan that the Toronto Central Local Health Integration Network has asked hospitals to develop. This is about treating people fairly and providing equitable access to care.

[For more information about what Health Equity is click here.](#)

Create a Culture of Inquiry and Innovation:

- This success factor is about innovative delivery of care and taking new knowledge and implementing it. Interprofessional Practice displays how all teams play together to deliver the best outcomes for our patients and their families.
- Last fiscal year we had over 23,000 teaching days of which 18,000 were medical training. People that come to us learn their trade.

Use Resources Wisely:

- Highlights of our redevelopment project include:
 - New parking garage which is expected to be completed by the winter
 - SJHC is working with the Ministry to receive approval for the next phase of construction on our 4-storey patient care wing.
 - The new building will be home to our Women's, Children's and Family Health Program and will also include two new surgical suites and one medicine unit.

[Click here for more information about our redevelopment project.](#)

Report from St. Joseph's Health Centre's Board of Directors:

- St. Joseph's Health Centre's Board of Directors is very engaged in what the Health Centre is doing and what our success looks like.
- The Board restructured its agenda to ensure that a minimum of 25 % of its time is spent looking at the area of quality – patient care and safety – and making sure there are systems, procedures and staffing in place to ensure that the quality agenda of the Health Centre is first and foremost.
- It is not just about statistics and numbers, it is about the people whose lives all of our decisions are impacting and not just the physical but the mental and emotional state as well. SJHC's President and CEO has made it a practice to bring case studies to Board meetings, in an effort to illustrate to us the human element behind the statistics and to help us understand the environment from which the data is being generated.
- The Board of Directors is very proud of all the employees at St. Joseph's Health Centre.



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For more information about St. Joseph's Health Centre, please contact our Corporate Communications and Public Affairs Department at 416-530-6387 or by email at pubaff@stjoe.on.ca