

Putting Patients First by Providing the Safest Care

Accreditation Canada Patient Safety Culture Survey Coming Your Way on March 1st

As an organization we are committed to Putting Patients First by Providing the Safest Care. Moreover, we have agreed to the reduction of adverse events by fifty-percent as our Big Aim. Culture is widely recognized and accepted as a significant driver in changing behaviour and expectations in order to increase safety within organizations thus; sustaining a just culture naturally advances patient safety which directly impacts the care patients receive.

A key step in this process is the ability to measure the presence and degree of the safety culture. This provides valuable insight into staff perceptions of patient safety, as well as an indication of areas of strength, areas of improvement, and metrics in order to monitor changes within an organization. Completion of the Patient Safety Culture survey is also a requirement of Accreditation Canada and must be completed once per three-year cycle. In alignment with this, we will be completing this survey, from March 1 to March 30, 2010.

The survey will be accessible online through SJNet, which will have a direct link to the Accreditation Canada portal. All staff and physicians will be provided with a generic password to complete the survey, which is anonymous.

The modified Stanford instrument (MSI) "Patient Safety Culture in Healthcare Organization" used by Accreditation Canada, is a validated survey tool that measures several dimensions related to safety culture as follows:

- Staff perceptions of safety
- What happens after an event
- Individual actions

For those wishing to complete hard copies, the survey can be printed but must be returned to Quality, Safety and Performance Excellence before March 28, 2010. The return address is Patient Safety Culture Survey c/o Helen Fong, 7th Floor Sunnyside, Room 7S29. On midnight March 31, 2010 the portal will automatically close, thereby preventing any further survey submissions to Accreditation Canada.

We urge you to participate in this survey, so that together we can continue to ensure that we are Putting Patients First and Advancing a Culture of Patient Safety.

Enhance the Health of the Communities we Serve

Lori's Legacy Fund Reaches \$1 Million Milestone

by Tanya Lorenc

This past year, the Lori's Legacy Fund reached the \$1 million fundraising milestone to further enhance the healing environment at St. Joseph's Health Centre - a remarkable legacy for Lorna-Lynn Martin who bravely fought a virulent form of cancer at St. Joe's. Because of Lori's friends, family and loyal supporters, St. Joseph's Health Centre Foundation will honour her memory in several ways in the coming months.

Lori's late father, Doug Martin will receive his very own room on the 6th floor and a new Digital Mammography System machine will be added to the quality care provided daily in the Diagnostic Imaging Department. Along with these unveilings, the Lori's Legacy plaque located in the Melynk Pavilion, will be moved from the "Founder" wall to the "Leader" wall in recognition of this remarkable achievement.

Established in 1996, Lori's Legacy Fund honours the memory of Lorna-Lynn Martin, who passed away at the age of 35. In celebration of her life and in appreciation of the care she received at St. Joseph's Health Centre, Lori's parents, Doug and Lorna Martin along with brother, John Martin, established a memorial for Lori.

These wonderful milestones would not have been possible had it not been for the enthusiasm and significant fundraising efforts of our community, volunteers and staff. Thank you for your ongoing support!

The 11th Annual Lori's Legacy Walkathon will take place on Saturday, May 8th, 2010. To register your team, please visit www.lorislegacy.org or contact Aurelia Kay in the Foundation at 416-530-6486 ext. 3232.

Inspire Our People

Upcoming Events

On Friday, March 12, 2010 the Health Centre will be honouring approximately 290 staff members who reached milestone levels of service during the past year. Come out and help us honour your co-workers!

2009 Service Award Tea
March 12, 2010
2:00 P.M. to 3:30 P.M.
Education Centre

The Centre for Clinical Ethics, St. Joseph's Health Centre, invites you to attend Ethics Grand Rounds

Topic: Physician Aid-in-Dying: Part of the Problem, or Part of the Solution?

Date: Thursday, March 4, 2010

Time: 12:00 p.m. to 1:00 p.m.

Place: Education Centre A (Back of cafeteria)

Presenter:

Giles Scofield, JD, MA

Clinical Ethicist, Centre for Clinical Ethics

Learning Objectives:

1. To read and study Private Member's Bill C-384.
2. To think critically and concretely about the legalization of physician-assisted suicide.
3. To understand what the legalization of physician-assisted suicide is and is not about.

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