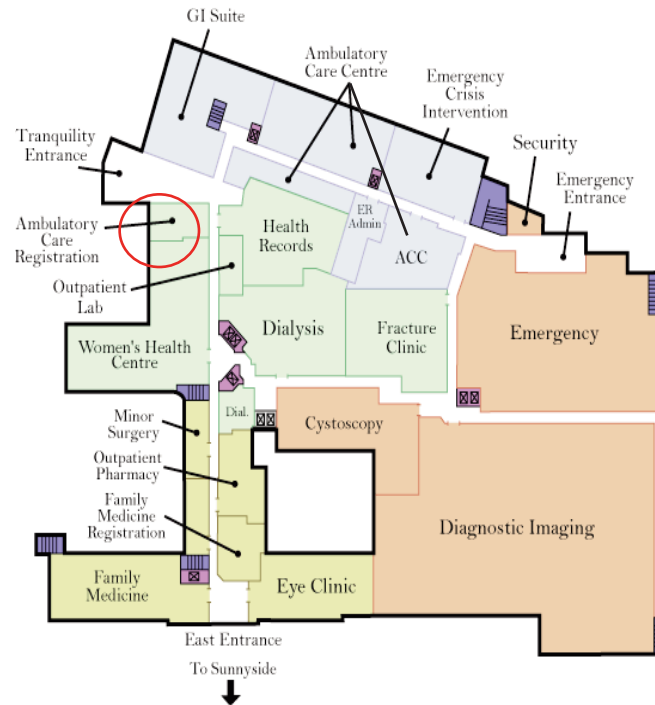


Clinical Services Offered in the Ambulatory Care Centre

- Anticoagulation Clinic
- Asthma Clinic
- Cardiology Clinic
- Chest/Respiratory Clinic
- Chiropody Clinic
- Colposcopy Clinic
- Dental Clinic
- Dermatology Clinic
- Diabetes Clinic
- Diabetes Education
- Elderly Community Health Services
- Endocrinology Clinic
- Ears/Nose/Throat (ENT) Clinic
- Foot Clinic
- Fracture Clinic
- Gestational Diabetes Clinic
- GI Endoscopy
- Heart Failure (HF) Clinic
- Haematology Clinic
- Infectious Diseases Clinic
- Internal Medicine Clinic
- IV Clinic
- Medical Urgent Care Clinic
- Nephrology Clinic
- Neurology Clinic
- COPE Clinic (for Osteoporosis)
- Plastics Clinic
- Rheumatology Clinic
- Urology Clinic
- Wound Care



When you arrive for your appointment, please go to the registration office located inside the **TRANQUILITY ENTRANCE** Glendale Wing, Ground Floor. See the circle on map above for location.

Ambulatory Care Centre

at St. Joseph's Health Centre

Clinic Hours:
Monday to Friday

Registration Office: 7:00 a.m.- 4:00 p.m.

Booking Office: 7:30 a.m - 3:30 p.m.
call 416-530-6043

Blood Lab: 8:00 a.m.- 3:45 p.m.

Closed on weekends and holidays

Your Appointment:

Date: _____

Time: _____

ST. JOSEPH'S
HEALTH CENTRE TORONTO

ST. JOSEPH'S
HEALTH CENTRE TORONTO

Ambulatory Care Centre Clinic

How can I see a specialist at the ACC clinics?

All patients require a referral from a doctor. The referring doctor should fax the referral to the booking office at 416-530-6050.

Once my doctor has faxed the referral, when can I expect a call regarding a booked appointment?

Your doctor will be notified of the appointment within three business days of the receipt of the referral. Your referring doctor will contact you with the appointment information once the appointment is booked. In addition, 72 hours prior to your first appointment, our booking office will provide you with a courtesy call reminding you of your appointment.

PLEASE NOTE: Missing information and/or incomplete referrals may cause a delay in our booking process.

* Please inform us if you require an Interpreter, American Sign Language or Assistive Devices.

How long is the wait to see a specialist?

Appointments are prioritized according to the patient's needs and also appointment availability.

Who should I call if I cannot come to my appointment?

We require 48 hours advance notice for cancellations. To cancel or rebook your appointment, please call the booking office at 416-530-6043. If you miss two appointments or cancel twice with less than 24 hours notice, you will require a new referral from your doctor.

What do I need to bring with me to my appointment?

Patients should bring their hospital blue card, health card and ALL medications, vitamins and supplements in the original bottles, not just a list of medications.

* All applicable diagnostic/lab reports should be faxed with your referral prior to your booked appointment. Please bring all X-ray films/CD's with you to your appointment.

PLEASE NOTE: If you require assistance in any aspect of your care while you attend your clinic appointment, we ask that a family member or substitute decision maker accompany you during your visit.

What do I need to know about my appointment time?

Please arrive at least 20 minutes before your appointment to allow time to register. Patients are seen in order of appointment time, not arrival time.

PLEASE NOTE: We do not accept "walk-in" patients.

What do I do if I need bloodwork or to drop off laboratory specimens?

- First, you must register at the ACC registration office located at the Tranquility Entrance.
- Go to the blue waiting room in Area A and take a number to be served. A Lab Technician will come to escort you to the lab.
- For more information regarding the lab, please call 416-530-6275.